# **Timed then Live Auctions - Bidding Instructions**

Before you bid, please read the Terms and Conditions for Buyers

### **BIDDING ON SPINK LIVE**

#### ACCESS:

Please visit https://live.spink.com/ The Spink Live App can be downloaded from the App Store for Apple phones and tablets or Google Play for Android phones and tablets.

### **REGISTRATION AND LOGGING IN:**

If you are a new client, please Register on <u>www.spink.com</u>. You will receive a confirmation of your client ID by email. Then log in on <u>www.spink.com</u> or on to the Spink Live App. If you have bid with us before via our website please log-in as normal using the same details.

#### **START TIME:**

The Start time indicates when the sale will be open for bidding. The sale may be visible on our website beforehand, but not open for bidding before this date. Once open the PLACE BID buttons will appear with each lot.

### PLACING AUTOBIDS during the TIMED section:

You can place an autobid equal to the minimum bid, or you can place your maximum bid and Spink Live will operate the bid on your behalf, increasing the price to keep you in the lead up to your maximum. A handy drop down menu with bidding increments is available for each lot. Once you select the increment, click on the green tick button to confirm your autobid. This should prevent unintentional bids being submitted. You may also type your bid and press enter but please note the bidding increments. The system will correct any bids that do not match the set bidding increments. If you selected the wrong increment, you can cancel it by clicking the red cross.

Should you be outbid an automatic outbid notification will be emailed to you. This will contain a link which will take you to the relevant lot if you wish to increase your bid. You will however need to be logged in.

Placed autobids are legally binding and cannot be cancelled or decreased. Bidders are responsible for errors in bidding.

#### LIVE SALE:

The Live sale starts at the set time. Approximately 30 minutes prior to commencement of the live auction you can access the video stream and the live bidding platform via the 'JOIN LIVE AUTCION' button. This button will appear below the sale title once available. Lots are sold by the Auctioneer and you can bid live as if you were in the room. The bidding history shows whether you are in the lead, look out for your 6-digit paddle number. To bid on a PC/laptop/tablet please click on the bid button. To place bid in the Spink Live app please swipe to the right.

NB: in case of equal bids, commission bids that are operated by the Auctioneer will take precedence over SpinkLive autobids.

Using Spink Live is free of charge.

#### **SUPPORT:**

For support please contact spinklive@spink.com

Other methods for bidding:

## WRITTEN COMMISSION BIDS

You can send bids to us by post, fax or email. You can simply write a message or use the bid form that is published in the printed catalogue (if available). Alternatively you can submit commission bids over the phone. All you have to do is provide your details, the sale number reference, the lot numbers and your maximum bids. Please submit the bids so we receive them at least 24 hours before the auction. If the sale date is close, we suggest calling the relevant office where the sale is held to ensure we have them in time. Once we have accepted your bids we will send you a confirmation by email. Please note that we can only send confirmations during our normal office hours, Monday to Friday, so there may be a slight delay. We will then try to obtain the item for you at the lowest price possible.

NB: in case of equal bids, commission bids that are operated by the Auctioneer will take precedence over SpinkLive autobids.

## **ONLINE COMMISSION BIDS**

We also accept commission bids submitted through the Spink.com website (purple background). Once you log in to the site, simply browse the online auction calendar, select the relevant sale and place your commission bids by clicking on the BID button next to each auction lot. The bid form page will then open, where you can enter your commission bid - in multiples of 10 only. If you would like to bid on a number of lots without clicking into each individual lot, you can use the Multiple bids button.

Once we have accepted your bids we will send you a confirmation by email. Please note that we can only send confirmations during our normal office hours, Monday to Friday, so there may be a slight delay. The email confirmation from Auction Team will confirm your commission bid(s) and that they will be executed by the Auctioneer as 'floor' bid. You can access all commission bids that you have placed via My Spink - My Commission Bids. (Please do not duplicate your bids by submitting autobids on the same lots on Spink Live as it will result in bidding against yourself. Such autobids are executed on your behalf by the software as 'online' bids and are accessible under My Bids on Spink Live)

Adding more bids, changing already submitted bids, or cancelling bids can be done on our website up to 3 hours before the commencement of the sale. To increase or decrease a bid please submit a new bid on the same lot. To cancel a bid, please go to the lot and click on the UNBID button. NB: in case of equal bids, commission bids that are operated by the Auctioneer will take precedence over SpinkLive autobids.

If it is less than 3 hours until the commencement of the sale, for any changes to your bids, please contact the relevant office where the sale is taking place.

## **BIDDING OVER TELEPHONE**

If you prefer to experience bidding as if you are in the room, even if you are miles away, you can bid by telephone. To arrange telephone bidding, simply contact us at least one day before the auction and provide your details, the sale and lot numbers you are interested in. One of our staff members will call you during the sale and will relay your bids to the auctioneer. This service is provided at Spink's discretion, normally free of charge, but is usually only available for lots with a minimum low estimate of £1,000 or equivalent in other currencies.

### **BIDDING IN PERSON**

On the day of the sale, follow the signs for 'registration'. To register to bid, you will be asked to complete a registration form with your name and address, and we will then give you a paddle with your bidder number. When you wish to bid, you should raise your paddle and wait for the auctioneer to acknowledge you. If anyone else wishes to acquire the lot, they will bid against you by the same means. The auctioneer will continue taking bids of increasing amounts from each interested party until all but one person drops out. This final bidder is the successful buyer and the auctioneer indicates that the lot is sold by hitting his gavel (hammer) on the rostrum and declaring the final hammer price. If bidding fails to reach the reserve price (the minimum price the seller is prepared to accept), the item is unsold and the auctioneer will move on to the next lot.

#### SUPPORT:

Spink UK auctions: Tel.: +44 207 563 4005 / 4108 | Email: auctionteam@spink.com

Spink China and Spink Japan auctions: Tel.: +852 3952 3032 | Email: china@spink.com

Spink USA auctions: Tel.: +1 646 941 8672 | Email: usa@spink.com

Spink Singapore auctions: Email: singapore@spink.com

Spink Switzerland auctions: Tel.: +41 91 911 62 00 | Email: switzerland@spink.com

#### **CHARGES:**

In addition to the Hammer Price, you will be charged Buyer's Premium, postage charge, card fees if applicable and VAT/sales tax if applicable. For details please see our Terms and Conditions at

https://www.spink.com/terms-and-conditions