

e-Auctions Bidding Instructions

ACCESS:

Please visit <https://live.spink.com/>

The Spink Live App can be downloaded from the App Store for Apple phones and tablets or Google Play for Android phones and tablets.

REGISTRATION AND LOGGING IN:

If you are a new client, please Register on www.spink.com. You will receive a confirmation of your client ID by email. Then log in on www.spink.com or on to the Spink Live App.

If you have bid with us before via our website please log-in as normal using the same details.

START TIME:

The Start time indicates when the sale will be open for bidding. The sale may be visible on our website beforehand, but not open for bidding before this date. Once open the PLACE BID buttons will appear with each lot.

PLACING BIDS:

You can place a bid equal to the minimum bid, or you can place your maximum bid and Spink Live will operate the bid on your behalf, increasing the price to keep you in the lead up to your maximum. A handy drop down menu with bidding increments is available for each lot. Once you select the increment, click on the green tick button to confirm your bid. This should prevent unintentional bids being submitted. You may also type your bid and press enter but please note the bidding increments. The system will correct any bids that do not match the set bidding increments. If you selected the wrong increment, you can cancel it by clicking the red cross.

Should you be outbid an automatic outbid notification will be emailed to you. This will contain a link which will take you to the relevant lot if you wish to increase your bid. You will however need to be logged in.

Placed autobids are legally binding and cannot be cancelled or decreased. Bidders are responsible for errors in bidding.

END TIME:

The first lot will close on the date and time stated in the auction calendar. Each subsequent lot will close at 20 second intervals. The closing time of each lot will be displayed in the description. If a bid is placed within 20 seconds of the closing time it will be extended by a further 20 seconds, and so on. These lot/s will be automatically placed in order of the new closing time.

FILTERS AND CATEGORIES:

You can view lots according to the lot number, the closing time, the estimate, or by category using the filters on the top of the page. To view your placed bids go to the My Bids tab and select the sale. Once the auction has started, viewing by the closing time is advisable.

PAYMENT:

The highest bid at the closing time will be the Hammer Price. In addition to the Hammer Price, you will be charged a Buyer's Premium at the rate of 20% of the Hammer Price, a postage charge, card fees if applicable and VAT/sales tax if applicable. Using Spink Live is free of charge. Your invoice will be emailed after the auction has closed.

Payment will be due within seven (7) days for all clients.

SUPPORT:

For support please contact spinklive@spink.com